

Patient/Visitor Concerns & Feedback

We want to know about your experience and value your feedback. You can contact us in one of the following ways:

1. By mail, telephone or email

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2. Drop off this completed form at the hospital

Use the secure mailbox located in WGH's atrium on the wall directly across from the Admitting & Discharge desk and next to the Medical Imaging reception.

This section is to be completed by the individual who experienced an issue or situation.

(In some cases, the hospital staff member who receives a concern or feedback will need to write in the details).

Check : Compliment Complaint Concern Suggestion

Today's Date: _____

Provide the exact date and time when this event happened: _____

Check box to acknowledge who you are: Patient Family Visitor

Name: _____

Phone Number & Mailing Address: _____

Patient Name (if different from above): _____

Location (Unit/Department/Clinic): _____

Patient's Physician: _____

