

For immediate release
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Yukon hospitals receive full accreditation

Whitehorse – The Yukon Hospital Corporation has been awarded accreditation after a comprehensive review by Accreditation Canada surveyors last month.

As a part of a four-year cycle, we conduct a self-assessment and then welcome an external team of surveyors, comprised of our hospital peers from across Canada, to undertake an in-depth examination of our programs, processes and documentation to measure our performance against more than 1,700 different criteria.



“The accreditation survey identifies what we are doing well and where we need to focus our improvement efforts, so we can continue to provide safe and excellent hospital care,” says Jason Bilsky, Yukon Hospital Corporation CEO. “The process confirms that Yukon hospitals are great places to receive care, which is due to the dedication of our staff and physicians, who recognize that each of us plays a role in high quality care.”

Surveyors visited Whitehorse General Hospital and Watson Lake Community Hospital. Recently opened Dawson City Community Hospital will take part in the next survey in 2018. All aspects of the hospitals were reviewed as a part of the survey – from leadership and governance through to specific programs, services, safety and infection control practices. YHC was compliant with 89% of the criteria and will continue to address the remaining areas of improvement as a part of on-going commitment to quality improvement.

The surveyors noted a number of strengths from our clean, well-maintained facilities and high level of team collaboration to a number specific programs, policies and plans. In terms of improvements, surveyors recognized that we must strive to keep families and patients involved and informed in their care. Most significantly, after a period of incredible growth as an organization, we also now have an opportunity to reaffirm quality and safety activities throughout all facilities.

“I want to thank the Board of Trustees, staff, physicians and patients for participating in the accreditation process,” says Bilsky. “For us, this is a valuable learning opportunity and a part of our commitment to continuous improvement, which ensures our hospital services meet the highest standards.”

Accreditation Canada is a non-profit, independent organization providing national healthcare organizations with an external peer review process to assess and improve the services they provide based on standards of excellence and required practices.

The full Accreditation Canada report for Yukon's hospitals is available at www.yukonhospitals.ca/accreditation.

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Contact:
James Low
james.low@wqh.yk.ca
(867) 393-8698